



Dorset Citizens Advice and Macmillan Cancer Support working together.

The Citizens Advice website www.citizensadvice.co.uk offers direct access to practical, reliable and up-to-date information on a wide range of topics and refers to other sources of advice you might want to use.



At Macmillan, we give people with cancer everything we've got. If you're diagnosed, your worries are our worries. We will move mountains to help you live life as fully as you can.

We'll do whatever it takes. For information, support or just someone to talk to, call 0808 808 00 00 or visit macmillan.org.uk.

Macmillan Cancer Support, registered charity in England and Wales (261017), Scotland (SC039907) and the Isle of Man (604). Also operating in Northern Ireland.

Help with the cost of cancer

The Dorset Macmillan Citizens Advice Service is here for you
08454 900042 & 01305 595971



In partnership with



We are here to help

If you or your family are living with cancer and struggling to cope with its financial impact, there is help available. When you or someone close to you has been diagnosed with cancer, your job and money may not be the first things you think about. But having cancer can be expensive. You or your family's income may go down and your spending may go up. You may have to pay for a special diet, child care, higher heating costs or travel to a hospital.

Dorset Macmillan Citizen's Advice Service can give you free, impartial and confidential advice. You can arrange an appointment over the phone. We can visit you at home or you can arrange for an appointment in our Dorchester, Sherborne, Weymouth or Wimborne office or at Dorchester County Hospital on a Wednesday morning.

Our specialist team can:

- provide advice on what benefits you can claim if you or your partner are in work or reducing your hours, or if you cannot work
- help you with things like employment issues, housing and debts
- help with applications for benefits and assist with appeals against benefit decisions
- do 'what if' calculations on your finances so you can decide the best option for your own situation
- help you access charitable grants and one-off payments, including help with fuel costs and Macmillan grants
- help you with information on the cost of hospital transport and car parking
- help you with your application for financial support from the Local Authority, such as housing costs, transport concessions and school clothing grants
- put you in contact with other local cancer support groups.

Some of the questions we are asked:

- I am struggling to pay my bills as a result of my cancer diagnosis – what help can I get?
- I have received a very complicated form about my benefits – can you help me with it?
- My employer wants to sack me because I am sick – can they do that?
- The cost of travel to my treatment and car parking is very high – where do I get help?
- We are behind with the rent/mortgage – what shall we do?
- What benefits am I entitled to?
- We can help with questions like these and many more.

How to contact us

Telephone us on **01305 595971**

The phonenumber is open 10am – 3pm, Monday – Friday, with an answerphone outside these hours.

Email: **macmillan.dorchester@centralca.org.uk** and a member of the team will get in touch with you

Ask your Macmillan keyworker or specialist nurse to make a referral to us and we will get in contact with you

Citizens Advice Central Dorset,
1 Acland Road Dorchester Dorset DT1 1JW

